



2017 Longhorns Tennis Camp Information Packet

Welcome to Longhorns Tennis Camp! This packet will serve as an introduction and answer many questions you may have prior to your arrival. Please read through each page carefully! If, after reading the packet, you need clarification or further details, please do not hesitate to contact Carlos Hernandez. We look forward to having you out this summer! Hook 'Em Horns!

Contact Information

Carlos Hernandez
T: 512.232.5119
C: 512.923.8136
F: 512.232.1837
Email: longhorntenniscamp@athletics.utexas.edu
Website: www.longhornstenniscamp.com

Dorm Contact

If, for any reason, you need to get a hold of your camper at the **dorms**, please contact Tony Martinez at the number below. If he does not answer, please contact Carlos Hernandez.

Tony Martinez (Head Dorm Counselor)
C: 512.216.8014

Carlos Hernandez
C: 512.923.8136

Mailing Address

Standard Mail:

Longhorns Tennis Camp
The University of Texas at Austin
Intercollegiate Athletics
P.O. Box 7399
Austin, TX 78713

Overnight Mail:

Longhorns Tennis Camp
The University of Texas at Austin
Intercollegiate Athletics
2139 San Jacinto Blvd, RMRZ B.206
Austin, TX 78712

Payment Information

All remaining balances are due by **May 15, 2017**. If you register after the deadline, please make payment ASAP. You may view your balance by visiting your online account [HERE](#). Please note, cash will not be accepted at any time. You, however, may send check, money order, or cashier's check to the P.O. Box above. Please write camper's name on all correspondence sent to camp staff. If you have questions about your balance, the deadline, or need assistance with account username/password, please contact Carlos Hernandez.

Refund & Cancellation Policy

The \$150 deposit is non-refundable for any reason at any time. As a courtesy to the camp and those waitlisted, please notify the camp director immediately if you are unable to attend your session. You must give more than 5 days' notice of cancellation from the start of your camp date to receive refund minus the deposit. All camp merchandise purchased will not be refunded at any time. If you purchased merchandise and happen to cancel your session, items will be shipped at **the conclusion of ALL camp sessions!** There are no refunds for a "no show" or if a camper leaves early due to homesickness. Once a session has started, refunds will not be offered. Campers who cancel their camp session due to medical reasons, have 2 weeks from the date of cancellation to submit a physician's note to the camp. Refund will not be offered after 2 weeks, no exceptions.

Refunds will be processed in the following manner.

1. **Credit Card:** All funds, minus the non-refundable deposit, will be refunded back to the same card within 5-7 business days.
2. **Check/Money Order/Cashier's Check:** All funds, minus the non-refundable deposit, will be refunded via a check from The University of Texas at Austin Accounting Office. This process may take 4-6 weeks.

Online Camp Account

All campers have an online account created once they register. The online account provides access to outstanding balances, payments, statements, camper information, and purchase camp merchandise.

To access your account, follow the steps below.

1. Visit www.longhornstenniscamp.com
2. Click Account Login on the left hand side or click [HERE](#). This will take you to the login portal.
3. Enter your username (e-mail address) and password. If you can't remember your password, click on "*I don't know my password*". If you are having difficult logging into your account, please contact support on the active website. (awcampssupport@activenetwork.com).

Camp Merchandise

Please visit www.longhornstenniscamp.com and click on the "*Texas Tennis Merchandise*" tab on the left hand side. Merchandise may be **pre-ordered** through your account (recommended) or bought during the duration of your camp session.

All merchandise items will be available for pickup during check-in. There are no refunds on merchandise. If items do not fit, we will do our best to accommodate your request for a different size. **Exchanges are not guaranteed.**

Airport Shuttle Service

For campers who choose to fly, there is an optional shuttle service to/from Austin Bergstrom International Airport (ABIA). One way fee is \$25 and roundtrip is \$40. Select the optional transportation service when registering and email Carlos Hernandez with flight information. Two staff members will be on hand to meet your son/daughter at baggage claim area (or, if possible, the gate area). It is the camper's responsibility to ensure the camp director has the most up-to-date flight information.

Unaccompanied Minor

Campers traveling as registered unaccompanied minors should list *Carlos Hernandez or Longhorns Tennis Camp* as the person designated to receive your camper. Please notify the camp director once you have registered your son/daughter as an unaccompanied minor and have received flight confirmation.

For more information on ABIA, please visit www.ci.austin.tx.us/austinairport.

Overnight Stay Option

Campers attending consecutive camp sessions have the option of staying in Castilian for a fee of \$75/night for each additional night. You may add this option upon registering. If you have additional questions regarding extra stay, please contact Carlos Hernandez for information. All campers will continue to have adult supervision throughout the weekend.

If you plan to have your camper stay multiple weekends, please make sure they have funds for laundry (if necessary), activities and/or snacks.

Camp Check-in/Check-out

Arrival: Check-in

Overnight Campers: Camp check-in for Longhorns Tennis Camp will take place at **Castilian** on the first day of each Camp (June 4, 11, 18 and 25) from **2:00 p.m.-3:00 p.m.** Parents are encouraged to arrive on time with campers dressed ready to play. Evaluations will take place on the same day. Bus will depart from Castilian at 3:15 p.m. to Whitaker Tennis Courts with opening Ceremony taking place at 3:30 p.m.

Day Campers: Campers will check-in between **3:00 p.m.-3:30 p.m.** at Whitaker Tennis Courts on the first day of each camp (June 4, 11, 18 and 25). Evaluations will take place on the same day. Opening ceremony will take place at 3:30 p.m. For the remainder of the week, campers are to check-in at the front desk with a parent/guardian, same goes for check-out.

Please note, no camper will be released to any person other than parent/legal guardian without written authorization.

Adult Campers: Tentative schedule may be found online under the “Camp Info” tab. all participants should plan to arrive at Whitaker Tennis Courts either Friday evening or Saturday Morning, depending on your registration.

****Time/Schedule subject to change. Parents & Campers will be notified via email a week prior to the start of camp with final details and schedule.**

Departure: Check-out

Overnight Campers: Campers will begin to pack Thursday night for a quick and seamless departure the following morning. Campers will **NOT** be bused back to Castilian after departing for Whitaker Tennis Courts. All parents must pick-up their camper(s) at Whitaker Tennis Courts on Friday and gather their belongings at the dormitory after the conclusion of the ceremony. Morning play ends at 11 a.m. with closing ceremonies concluding at 11:30 a.m., this is not a set time but parents should plan to arrive between 11 a.m. and 11:30 a.m., or earlier if they wish to watch. We will do our best to stay on schedule to ensure a smooth and quick departure.

Please note, all camper belongings will be stored in a secured place at the dormitory.

Day Campers: Similar to overnight campers, parents will be responsible for picking up their camper at Whitaker Tennis Courts at 11:30 a.m. on Friday. We will do our best to remain on schedule to ensure a smooth and quick departure.

Please note, no camper will be released to any person other than parent/legal guardian without written authorization.

Addresses (See Maps on camp website)

The Castilian
2323 San Antonio St.
Austin, TX 78705

Whitaker Tennis Courts
51st and Guadalupe
Austin, TX 78751

Housing

Campers will be housed at [The Castilian](#); a luxury, newly renovated, dormitory located off-campus.

Campers will stay two to a room and roommates can be requested during registration. Unless otherwise advised, camp director will place roommates with similar ages. We will do our best to accommodate all roommate and suitemate requests. **ALL** roommate or suitemate requests must be mutual on the registration form!

Overnight campers will be provided with lunch, breakfast, and dinner. Day Campers will be offered lunch **ONLY** and be bused alongside overnight campers.

Parking

Parking permit requests are to be arranged through The Castilian. Parking permit requests must be arranged two (2) weeks prior to the camp/conference. The camper is responsible for any lost or stolen parking cards. If you have a camper who will be driving on their own, please notify camp director. Campers who do bring their own vehicle will not be given access to their car until the last day of camp.

Parents will be allowed to park temporarily in the parking garage when checking their camper in. Please plan accordingly. Camp staff and signs will direct you to check-in upon arriving. There is street parking located around the dormitory but camp holds no responsibility if given a parking citation, please be aware of parking signs.

Parking at Whitaker Tennis Courts:

Parents will receive a 30 min grace period for drop-off and pick-up each day. The camp assumes no responsibility if warnings or citations are given for parking violations at Whitaker Tennis. However, similar to last year, parents may purchase daily parking permits online at \$5/day. Details will be provided during follow-up email, one week prior to the start of your session. Unfortunately, the camp has no control over the parking situation. We apologize in advance for the inconvenience.

Supervision

Campers are supervised at all times. Camp staffs, including instructors, counselors and athletic trainers stay in the dormitory with campers. All counselors go through an extensive background check through the University. Campers will **NOT** be allowed to leave dorms unaccompanied, for any reason. On-site, a rec-sports staff supervises the front desk, including a couple of camp counselors stationed around the break area. Restroom/water breaks are typically taken as a group but if for any reason a camper needs water or restroom, camp staff will be monitoring the restrooms and break area.

Emergency Contact Information:

Carlos Hernandez: (512) 923 -8136

Tony Martinez (Dorm): (512) 216 – 8014

Transportation

Transportation is provided for all overnight campers to and from facilities/activities in a bus. Day Campers will be bused alongside overnight campers to and from lunch.

What to Bring

Proper tennis attire for six days, this includes tennis shoes (no running shoes allowed on tennis courts). Tennis racquets, water jug, laundry bag, swim suit, sunscreen, hat, toiletry items, towels, pillow, sheets (twin but full will fit both), blanket and spending money. The camp assumes no liability for lost or stolen items. Please leave valuable items at home.

Evening Activities

Aside from tennis, campers will have the opportunity to enjoy outside activities including bowling, UT Tower, shopping, and more. Please use your best judgment when sending your camper with large quantities of cash. The camp assumes no responsibility for any lost/stolen items.

Upon return, campers will have an hour of free time with room check beginning at 10 p.m. every night.

Medical & Transportation Forms

Medical forms are due at a minimum, two weeks prior to the start of your camp session. It is best to send medical forms sooner rather than later. This gives the camp enough time to look over all forms! Please note a yearly physical is required to participate in tennis activities, no exception

A copy of your camper's physical exam, with doctor's signature and dated within 14 months of camp beginning, will suffice in lieu of a doctor's signature. If applicable, please allow enough time to request this from your school or similar. A physical is needed to participate, no exceptions.

Medications

Prescription medications should be given to athletic trainer during check-in. For safety measures, please place all medications in a Ziploc bag with campers name and instructions, including dosage amount and times. If your camper is taking an over the counter medication and he/she is age appropriate and responsible, they may keep it in their possession (please inform athletic trainer of this). Lastly, please review the medical form packet to make sure the appropriate form for medications has been filled out and submitted.

Safety Measures

Every member of the Longhorns Tennis Camp staff has undergone a comprehensive criminal background check and completed a training for child abuse awareness and reporting. The camper to counselor ratio of 6:1, allows for greater supervision among campers as well as a positive learning experience on the courts. In addition, the housing facility is staffed with 24-hour on site security and our licensed camp athletic trainer will be on site to administer minor injuries or sickness. Campers will not be allowed to leave the dormitories without staff supervision. The athletics department subscribes to WeatherData, Inc. Skyguard monitoring and alerting service.

Visitation

All parents are allowed to watch practice sessions at Whitaker Tennis (*please read parking info above*). Please notify Carlos Hernandez if you plan to visit your camper throughout the week, primarily parents of day campers. Parents may not drive overnight campers to and from facilities, including evening activities. Parents are allowed to visit campers while at the dorm during breaks. However, they are only

allowed to visit in the lobby. Parents will not be allowed in camper rooms or the cafeteria. If a camper has family/friend in town and they wish to have an outside dinner, written consent must be sent to Carlos Hernandez, prior to departure.

Longhorns Tennis Camp feels the camp experience is about memories and friendships made at camp. Homesickness may happen and we encourage all campers to seek camp staff first to solve any issues as opposed to campers calling their parents. Based on past experiences, we feel frequent phone calls, text messages, and visitations from parents may lead to homesickness.

Discipline

Longhorns Tennis Camp wants to ensure that all campers have a fun and positive experience. Misbehavior of one camper or a group of campers can negatively impact the experience of others. Camp staff will make every effort to ensure this does not happen.

We do ask that all campers treat each other and camp staff with respect and follow all rules, no exceptions. Failure to do so will result in a meeting with the Camp Director, contact of parent/guardian, and removal from camp.

Schedule

Below you will find a tentative schedule that outlines the basic activities throughout the week. Please note schedule is **subject to change** at Camp Director discretion. If you have any questions or need clarification regarding the schedule, please do not hesitate to contact Carlos Hernandez. A final email with details/instruction will be sent to you a week before the start of your camp.

Sunday:

2:00-3:00 p.m. Check-in for Overnight Campers at Castilian
3-3:30 p.m. Check-in for Day Campers at Whitaker Tennis Courts
3:15 p.m. – Overnight Campers Depart for Courts
3:30 p.m. – Welcome Introduction
3:45 p.m. – 6:30 p.m. Skills Analysis (tentative)
6:30-6:45 p.m. – Overnight Campers depart to Dorm (Pick-Up for Day Campers)
8:30 – 9:00 p.m. Dinner & Rules
9:00 – 9:45 Activity/Free Time
10 – 10:15 p.m. Room Check

Mon-Thurs:

7:00 a.m. – Breakfast
7:45 a.m. Overnight Campers Depart to Courts
8:00 a.m. –Overnight Campers arrive (Drop-Off for Day Campers)
8:15 – 8:30 a.m. Stretching/Warm-Up
8:30 a.m. – 11:30 a.m. – Tennis
12– 1:30 p.m. Lunch/Free Time
2 – 4:45 p.m. – Tennis
4:45 p.m. - 5:00 p.m. – Depart to Dorms (Pick-Up for Day Campers) tentative

5:30 - 6:30 p.m. – Dinner (Tentative)
6:30 – 8:30 Evening Activity
9-10:00 p.m. - Dorms/Recap
10 – 10:15 p.m. Room Check

Friday:

6:30 – 7:15 a.m. – Luggage Check
7:15 – 8: 00 a.m. – Breakfast
8:00 – Depart to Courts
8:15-8:30 a.m. Overnight Campers arrive (Drop-Off for Day Campers)
8:30 a.m. Stretching/Warm-Up
8:45– 10:45 a.m. – Tennis
11:00 – 11:30 – Closing Ceremonies at Whitaker Tennis Courts (Overnight Campers head back to dorm w/ parents for luggage)

**Schedule and Times subject to change. Parents/Campers will be notified via email if schedule changes.

University of Texas Camp Policies

Youth Protection Program

“All summer programs involving minors at The University of Texas at Austin follow guidelines set forth by the Youth Protection Program (YPP). The purpose of the YPP is to promote the safety of minors participating in camps or programs on university premises or participating in those programs sponsored or supported by the University. All camps and programs work closely with the YPP Manager to ensure that every program operates in accordance with all of the university’s policies, rules and regulations, as well as the laws of The State of Texas regarding the safety of minors. More information about the YPP is available online at www.youthprotectionprogram.utexas.edu, and questions can be directed to the YPP Manager at ypp@utexas.edu.”

Campus Concealed Carry

“On June 1, 2015, Gov. Greg Abbott signed S.B. 11, also known as the "campus carry" law. S.B. 11 provides that license holders may carry a concealed handgun throughout university campuses, starting Aug. 1, 2016. The law gives public universities some discretion to regulate campus carry.

The University of Texas at Austin and President Gregory L. Fenves take issues surrounding guns on campus very seriously and will strive to create policies that conform to the new law, protect the rights of citizens and ensure the safety and security of the entire campus.

S.B. 11 provides that after consulting with students, staff and faculty regarding "the nature of the student population, specific safety considerations and the uniqueness of the campus environment" the university may enact reasonable rules and regulations regarding:

- carrying of concealed handguns by license holders on campus; and

- storage of handguns in dormitories or other residential facilities

The law stipulates, however, that these rules and regulations may not either "generally prohibit" or "have the effect of generally prohibiting" license holders from carrying concealed handguns on campus.

The purpose of the Youth Protection Program (YPP) is to protect all minors in their university-sponsored activities and interactions involving members of The University of Texas at Austin community. Pursuant to S.B. 11 (the "Campus Carry Law"), the YPP Policy prohibits the carrying of a concealed handgun by any person involved in a University of Texas at Austin camp/program for minors. This Policy also applies to parents and guardians who are visiting or transporting a participating minor to and from camps/programs at The University of Texas at Austin.

"PURSUANT TO SECTION 30.06, PENAL CODE (TRESPASS BY LICENSE HOLDER WITH A CONCEALED HANDGUN), A PERSON LICENSED UNDER SUBCHAPTER H, CHAPTER 411, GOVERNMENT CODE (HANDGUN LICENSING LAW), MAY NOT ENTER THIS PROPERTY WITH A CONCEALED HANDGUN"

Please see the [Campus Carry Implementation](http://www.campuscarry.utexas.edu/) (www.campuscarry.utexas.edu/) website for more information."

Social Media Communication.

"Designated individuals will set their social media accounts to private for the duration of the camp. Personal emails, text messages, phone calls, and private social media communications with campers are not allowed."

Post Camp Communication.

"Campers may stay in contact with the camp director, faculty or staff via the camp/program social media accounts on Facebook, Instagram, and Twitter. Personal emails, text messages, phone calls, and private social media communications with camp staff and faculty are not allowed."

Hook 'Em